

## *WPG Appointment Cancellation policy*

*When you book your appointment, you are holding a space on our calendar that is no longer available to our other patients. To be respectful of your fellow patients, please call Warrnambool Podiatry Group 55616866 or email [reception@warrnamboolpodiatrygroup.com.au](mailto:reception@warrnamboolpodiatrygroup.com.au) as soon as you know you will not be able to make your appointment.*

*If cancellation is necessary, we require that you call at least 12 hour notice in advance. Appointments are in high demand, and your advanced notice will allow another patient access to that appointment time.*

*We understand that sometimes life gets in the way of scheduled appointment times, and we do take extenuating circumstances into consideration.*

*Missed appointments: \$70 or 50% reduction if paid within 7 days.*

*Late notice change of appointment: \$70 or 50% reduction if paid within 7 days*

***Health fund benefits do not apply to these fees.***